

Ariba Network Invoice Guide

Allianz 

SAP Ariba 

 SAP

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Introduction

Procure-to-Pay Process

- This document contains the requirements and training for your organization to create and submit invoices online to Allianz via the Ariba Network.
- Allianz requires suppliers enabled on Ariba Network to submit electronic invoices through Ariba Network.
- Note: Suppliers uploading CSV Invoices or utilizing cXML or EDI technologies should refer to the specification documents available on the Allianz Supplier Information Portal.



2. Invoice Practices

Invoice Practices

Supported

Allianz project specifics:

- **Tax data** is accepted at the line item level of the invoice.
- **Purchase Order Confirmations** apply against a whole PO or line items
- **Shipping data** is accepted at the header/summary level or at the line item level

Supported

- **Detail Invoices**

Apply against a single purchase order referencing a line item

- **Partial Invoices**

Apply against specific line items from a single purchase order

- **Contract Invoices**

Apply against contracts

- **Service Invoices**

Invoices that require service line item details

- **Credit Invoices**

Item level credits; price/quantity adjustments

- **Paper Invoices** are still possible, yet should be strongly avoided from the beginning

- **Invoice cancellation**

Apply against failed invoices

- **Header Level Credit Memos**

The Header Level Credit Memo feature is not supported by Allianz

Invoice Practices

Not Supported

Not Supported

- **Non-PO Invoices**

Only invoices for purchase orders send out from the Ariba System should be submitted through the Ariba Network. Invoices with no relation to a PO should not be submitted through the Ariba Network.

- **Invoicing for Purchasing Cards (P-Cards)**

An invoice for an order placed using a purchasing card; not accepted by Allianz

- **Duplicate Invoices**

A new and unique invoice number must be provided for each invoice; Allianz will reject duplicate invoice numbers unless resubmitting a corrected invoice that previously had a failed status on the Ariba Network

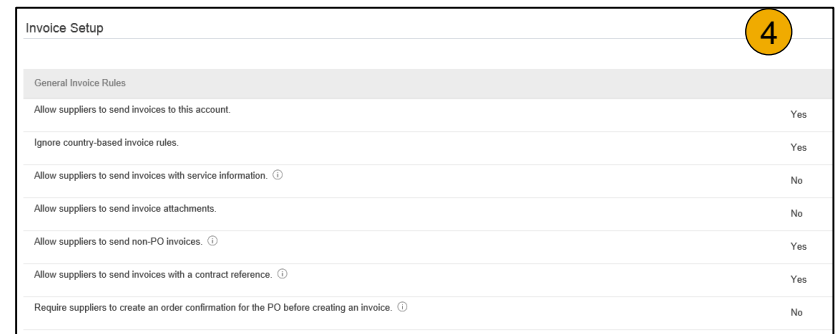
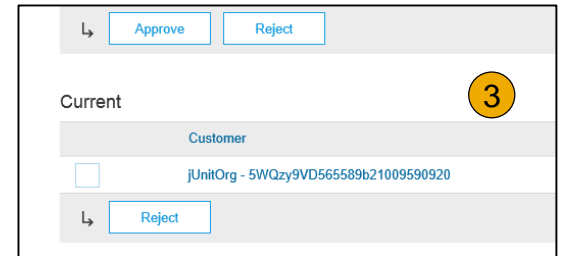
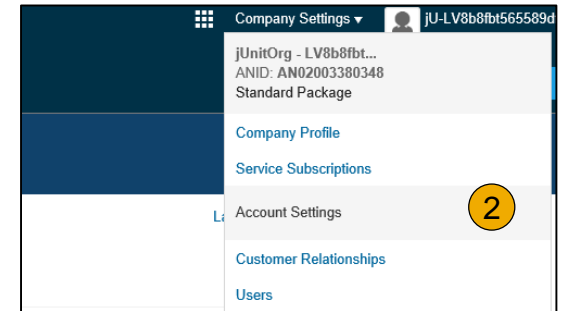


3. Before You Begin Invoicing

Customer Invoice Rules

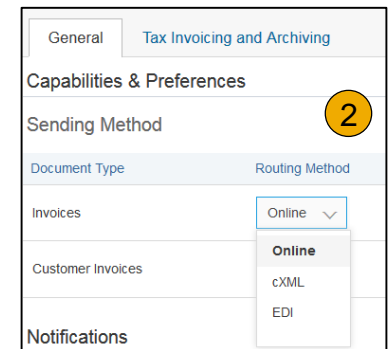
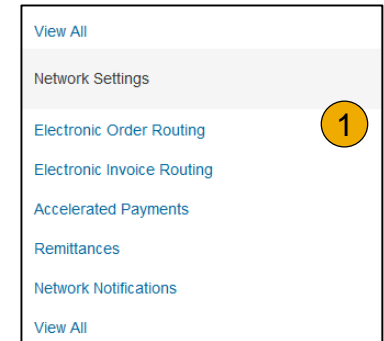
These rules determine what you can enter when you create invoices.

1. **Login** to your Ariba Network account.
2. **Click** on the Administration Navigator on the top right hand corner and then on Customer Relationships under Account Settings.
3. **A list** of your Customers is displayed. Click the name of your customer **Allianz** to view their invoice rules.
4. **Scroll** down to the Invoice setup section and view the invoice rules.
5. **If Allianz** enabled Country-Based Invoice Rules then you will be able to choose your Country in Originating Country of Invoice from the drop down menu
6. **Click Done** when finished.



Electronic Invoice Routing and notifications

1. **Click** on Electronic Invoice Routing at Administration Navigator.
2. **Choose** one of the following Invoice routing methods: **Online, cXML, EDI**
3. **Configure** Notifications to emails (the same way as in Order Routing).



Notifications		
Type	Send notifications when...	To email addresses (one required)
Invoice Failure	<input checked="" type="checkbox"/> Send a notification when invoices are undeliverable or rejected.	* user@supplier.com
Invoice Status Change	<input checked="" type="checkbox"/> Send a notification when invoice statuses change.	* user@supplier.com

Account Configuration

Allianz project specific tasks:

- **VAT ID / TAX ID** – select your company name in the top right corner, go to Company Profile and select tab Business. In the section Financial Information enter your VAT ID / Tax ID.
- **Remittance address and bank account information** – select your company name in the top right corner and go to Remittances. In the EFT/Check Remittances section select Create and complete all required fields marked by an asterisk.
- **Payment methods** – select your company name in the top right corner and go to Remittances. In the EFT/Check Remittances section select Create/Edit. In the Payment methods section choose one of the following options: ACH, Check, Credit card or Wire. Complete the details.
- **Test account creation** (testing is required for **integrated** and **catalog** suppliers) - to create a test account, select your name in top right corner and choose “Switch to Test ID.”
- **Currency** The currency that Ariba Network uses in the service subscription area of your account is controlled by your organization’s location, which you specify in **User Account Navigator > My Account > Preferences**

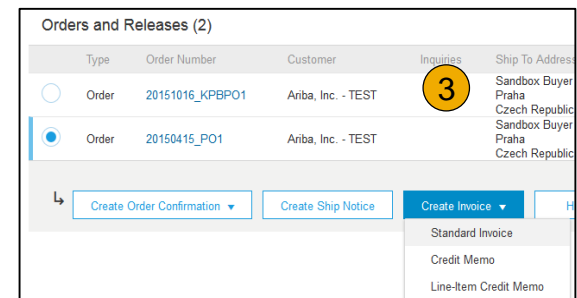
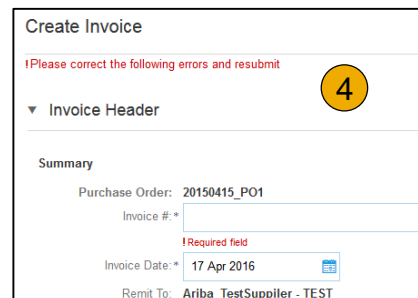
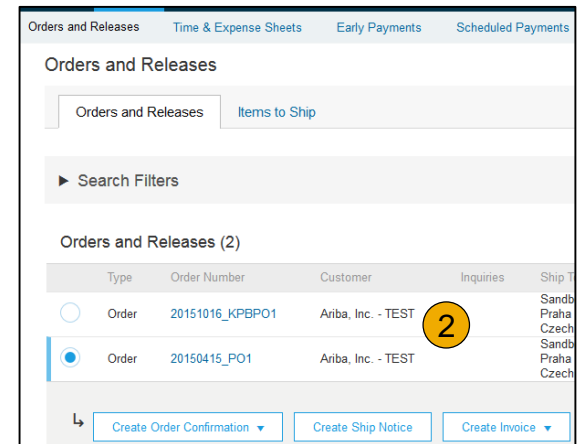
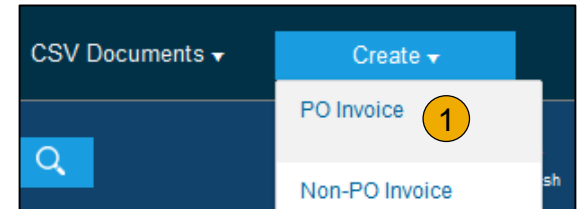
Invoice Archival

- 1. Click** on Configure Invoice Archival link to export invoices to your system for legal compliance:
 - Select frequency (Weekly, Biweekly or Monthly), choose “Archive Immediately” to archive without waiting 30 days, and click “Start”.
 - If you want Ariba to deliver automatically archived zip files to you, also enter an “Archive Delivery URL” (otherwise you can download invoices from your Outbox, section Archived Invoices).
 - **Note:** After **Archive Immediately** started you can either **Stop** it or **Update Frequency** any time.
- 2. Subscribe** to Long-Term Document Archiving for an integrated archiving solution. Please read the applicable terms and policies and supported list of countries. After you enable the service you have access to Document Archive tab where you can search and view Archived Documents and request to download multiple documents.

A screenshot of the 'Invoice Archival' configuration form. The title 'Invoice Archival' is at the top left, with a yellow circle containing the number '1' next to it. Below the title is a paragraph of text: 'Ariba Network can archive your invoices in zip format. The zip files are not included in the D invoices. Based on the option you have selected, Ariba Network automatically waits for a 30 want Ariba Network to wait for a 30-day period, then additionally select the Archive Immedia'. Below this text are several options: 'Twice Daily', 'Daily', 'Weekly' (selected with a blue dot), 'Biweekly', and 'Monthly'. There is a section for 'Archiving Start Time' with input fields for '11' and '0', and radio buttons for 'AM' and 'PM' (selected). Below that is a checked checkbox for 'Archive Immediately' and a 'Start' button. Further down are two radio button options: 'Send archived invoice files to the pending queue for download.' (selected) and 'Send archived invoice files to the Archive Delivery URL.'. Below these is an 'Archive Delivery URL:' label followed by an empty text input field and a 'Save Delivery Option' button.A screenshot of the 'Long-Term Document Archiving' configuration form. The title 'Long-Term Document Archiving' is at the top left. Below it is a paragraph of text: 'Enabling Long-term archiving of invoices allows you to archive tax invoices for the time span required by can v and download the archived invoices from the Document Archive > Archived Documents page f'. A yellow circle containing the number '2' is positioned over the first few words of this paragraph. Below the text is a checkbox labeled 'Enable long-term invoice archiving. See the [terms and policies](#) for the optional document archiving'.

PO Flip Invoice - Overview

1. To create a PO-Flip invoice, select the PO Invoice link under the Create section in the top-right corner.
2. For PO Invoice select a PO number.
3. Click on the Create Invoice button and then choose Standard Invoice.
4. Invoice is automatically pre-populated with the PO data. Complete all fields marked with an asterisk and add tax as applicable. Review your invoice for accuracy on the Review page. If no changes are needed, click Submit to send the invoice to Allianz.



PO Flip Invoice-Header

Invoice is automatically pre-populated with the PO data. Complete all fields marked with an asterisk and add tax as applicable.

1. **Enter** an Invoice # which is your unique number for invoice identification. The Invoice Date* will auto-populate.
2. **Select** Remit-To address from the drop down box if you have entered more than one.
3. **Tax and Shipping can be entered** at either the Header or Line level by selecting the appropriate radio button.
4. **You can also add some additional information** to the Header of the invoice such as: Special Handling, Payment Term, Comment, Attachment**, Shipping Documents
5. **Scroll** down to the Line items section to select the line items being invoiced.

▼ Invoice Header

Summary

Purchase Order: 1084497223

Invoice #: * INV_1084497223 ①

Invoice Date: * 15 Apr 2016 ②

Remit To: DEFAULT VALUE ②

Tax ③

Header level tax ⓘ Line level tax ⓘ

Shipping ③

Header level shipping ⓘ Line level shipping ⓘ

* Indicates required field Add to Header ▼

Tax

Shipping Cost ④

Shipping Tax

Shipping Documents

Special Handling

Special Handling Tax

Allowance

Charge

Additional Reference Documents and Dates

Comment

Attachment

PO Flip Invoice- Line Items

Line Items section shows the line items from the Purchase Order.

1. **Review** or update Quantity for each line item you are invoicing.
2. **Click** on the line item's Green check mark to exclude it from the invoice, if line item should not be invoiced OR click the check box on the left of the item and click "Delete" to remove the line item from the invoice. You can generate another invoice later to bill for that item.
3. **Select** the line item to which tax is to be applied using the Line Item # checkbox. To apply the same tax to multiple line items select those line items to be taxed at the desired rate.
4. **To configure** additional Tax Options within the Tax Category tool, use the Configure Tax Menu option.
5. **Check** Tax Category and use the drop down to select from the displayed options. Click Add to Included Lines. (see **next Slide** for additional details)

Quantity	Unit	Unit Price
10	BX	25.00 EUR

No.	Include	Type	Part #
<input type="checkbox"/>	<input checked="" type="checkbox"/>	MATERIAL	GOODS_02

Pricing Details

Price Unit: * BX

Unit Conversion: * 1

Line Item Actions Delete

No.	Include	Type	Part #
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	MATERIAL	GOODS_02

Tax

Category: VAT

Location:

Description:

Regime:

Date Of Pro Payment:

Law Reference:

Standard Tax Selections

- Sales
- VAT
- GST
- HST
- PST
- GST
- Usage
- Withholding Tax
- Other Tax
- Configure Tax Menu

Line Item Actions Delete Add

Add to Included Lines

PO Flip Invoice- Additional Tax Options & Line Item Shipping

To configure additional tax options click “Configure Tax Menu” under the Tax Category drop down. Create new tax categories and as needed.

1. **To apply** different tax rates to each line item select the Line Item.
2. **Click** Line Item Actions > Add > Tax. Upon refresh, the Tax fields will display for each selected line item.
3. **To remove** a tax line item, click Remove.
4. **Within** each line item, select Category, then either populate the Rate(%) or Tax Amount. Click Update.
5. **If line level shipping** has been selected at the line level, enter shipping cost to the applicable line items.

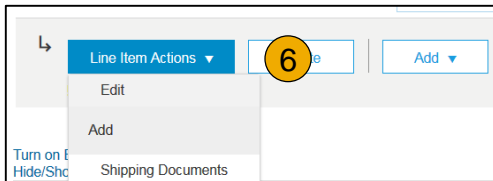
The screenshot shows the 'Tax' configuration panel. At the top, there are radio buttons for 'Header level tax' (selected) and 'Line level tax'. Below this, there are input fields for 'Category: * VAT', 'Location:', 'Description:', 'Regime:', 'Date Of Pre-Payment:', and 'Law Reference:'. A dropdown menu for 'Standard Tax Selections' is open, listing various tax types. A 'Remove' button is located on the right side of the panel.

The screenshot shows the 'Configure Tax' dialog box. It features a table with columns for 'Tax Category', 'Rate', and 'Tax Description'. The 'Sales Tax' category is selected in the dropdown. The 'Rate' field is currently empty. There are 'Delete' and 'Create' buttons at the bottom of the table.

The screenshot shows the shipping configuration interface. It includes 'Ship From' (Ariba_TestSupplier - TEST, Praha 5, Czech Republic) and 'Ship To' (Sandbox Buyer - Test, Praha, Czech Republic) information. Below this, there is a 'Shipping Cost' section with 'Shipping Amount: * 0.00 EUR' and a 'Shipping Date' field.

PO Flip Invoice- Detail Line Items

6. Additional information can be viewed at the Line Item Level by editing a Line Item.



Line Items 2 Line Items, 2 Included, 0 Previously Invoiced

Insert Line Item Options

Tax Category: Shipping Documents Special Handling Discount Add to Included Lines

<input type="checkbox"/>	No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal
<input checked="" type="checkbox"/>	1	<input checked="" type="checkbox"/>	MATERIAL	GOODS_01	Copy Paper White, A3, 80gsm (ream 500 sheets)		5	EA	0.50 EUR	2.50 EUR

Create Invoice Done Cancel

▼ Invoice Item * Indicates required field Line Item Actions

Quantity: * 5 Part #: GOODS_01
 Unit: EA
 Unit Price: * 1.00 EUR
 Subtotal: 5.00 EUR

Description: Copy Paper White, A3, 80gsm (ream 500 sheets)

Pricing Details

Price Unit: * PCE Price Unit Quantity: * 2
 Unit Conversion: * 1 Description: This field specifies that 1 Box is equivalent

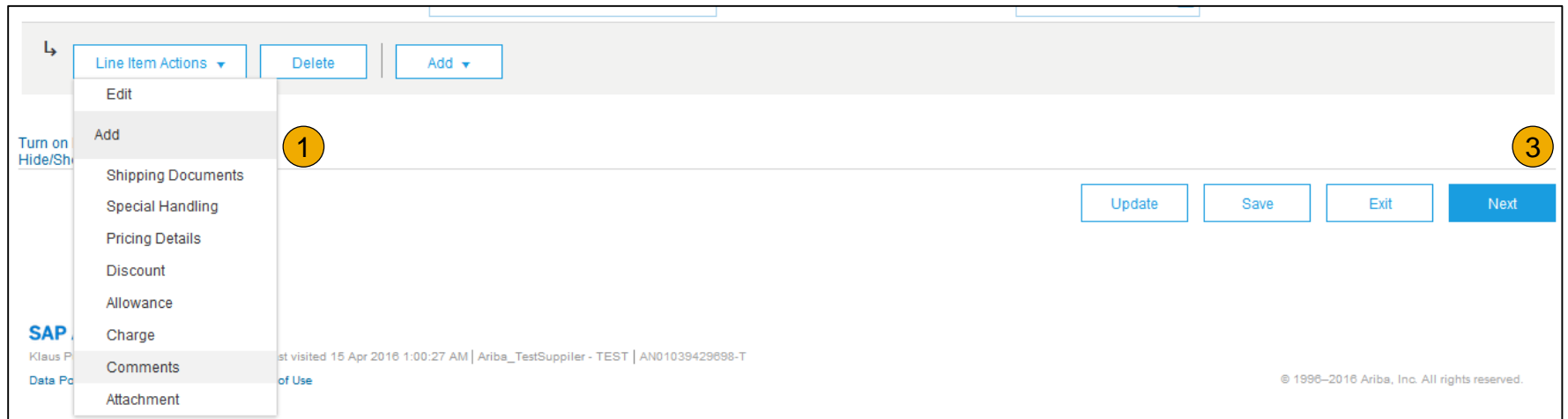
Inspection Date:

Shipping

Ship From: Ariba_TestSupplier - TEST Ship To: Sandbox Buyer - Test Praha
 Praha 5 Deliver To: Czech Republic Cristian Mihalache 2nd Floor, SI Team
 Czech Republic View/Edit Addresses

PO Flip Invoice – Line Item Comments

1. To add comments at the line items select Line Items, then click at Line Item Actions >Add > Comments.
2. Upon refresh or Update, the Comments field will display. Enter applicable Comments in this field.
3. Click Next.



The screenshot shows the SAP PO Flip Invoice interface. At the top, there is a 'Line Item Actions' dropdown menu, a 'Delete' button, and an 'Add' dropdown button. The 'Line Item Actions' menu is open, showing options: Edit, Add (circled with a yellow '1'), Shipping Documents, Special Handling, Pricing Details, Discount, Allowance, Charge, Comments (highlighted), and Attachment. On the right side of the interface, there are buttons for 'Update', 'Save', 'Exit', and 'Next' (circled with a yellow '3'). The SAP logo and version information are visible in the bottom left corner, and the copyright notice '© 1996–2016 Ariba, Inc. All rights reserved.' is in the bottom right corner.



The screenshot shows the SAP PO Flip Invoice interface with the 'Comments' field highlighted. The field is a large text input area, and the label 'Comments' is to its left. A yellow circle with the number '2' is placed over the text input area. To the right of the field is a 'Remove' button.

PO Flip Invoice – With Allowances and Charges

If Allowances and Charges are included in the PO, these will convert to the Invoice at either Invoice Header or Lined Item Level based on where the information is on PO

1. Header Allowance and Charges
2. Line level Allowance and Charges

No.	Include	Type	Part#	Description	Customer Part#	Quantity	Unit	Unit Price	Subtotal
2	<input checked="" type="checkbox"/>	MATERIAL	GOODS_02	Pro Mechanical Pencil Black Barrel, 0.5mm Line Width (package 12 each)		10	BX	25.00 EUR	250.00 EUR

Pricing Details	
Price Unit:*	BX
Unit Conversion:*	1
Price Unit Quantity:*	1
Description:	

Shipping	Ship From: Ariba_TestSupplier - TEST Praha 5 Czech Republic	Ship To: Sandbox Buyer - Test Praha Czech Republic Cristian Mihalache 2nd Floor, SI Team	View/Edit Addresses
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Shipping Cost	Shipping Amount:*	0.00 EUR	Shipping Date:	
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Allowances and Charges	Service Code:*		Description:		Add Tax
	Start Date:		End Date:		Remove
	Allowance:				

Line Item Actions: [Delete](#) [Add](#)

Summary

Purchase Order: 20160416_PO1

Invoice #:

Invoice Date: 15 Apr 2016

Remit To: Ariba_TestSupplier - TEST
Praha 5
Czech Republic
Sandbox Buyer - Test
Praha
Czech Republic

Tax

Header level tax Line level tax

Category: VAT

Location:

Description:

Regime:

Date Of Pre-Payment:

Law Reference:

Shipping

Header level shipping Line level shipping

Ship From: Ariba_TestSupplier - TEST
Praha 5
Czech Republic

Allowances and Charges

Service Code:*

Start Date:

Allowance:

Description:

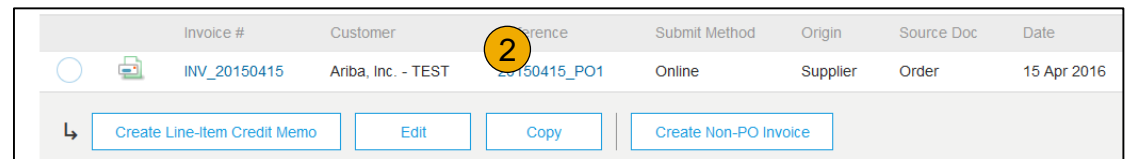
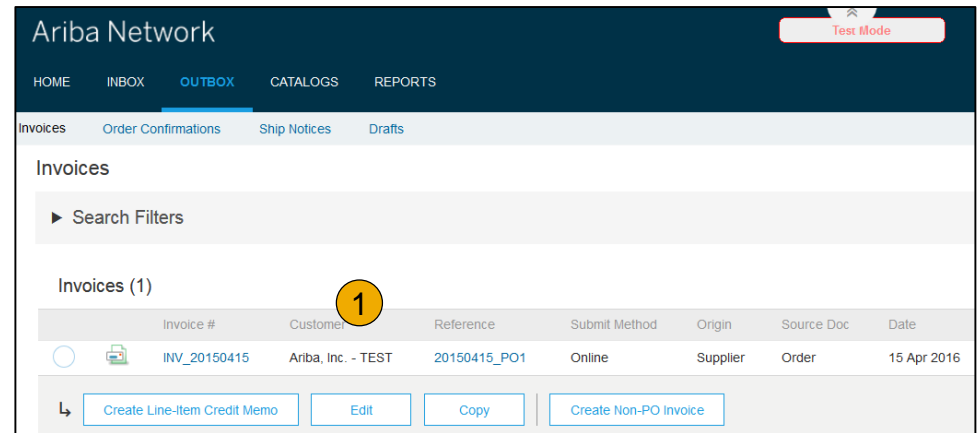
End Date:

[Add Tax](#) [Remove](#)

Credit Memo / Negative Invoice

To create a credit memo against an Invoice,

1. **Select** your previously created invoice in your Outbox.
2. **Click** the button on the Invoice screen for Create Line-Item Credit Memo.
3. **Complete** information in the form of Credit Memo (the amount and taxes will automatically be negative). Make sure that all required fields marked with asterisk are filled in.
4. **Click Next** once done.
5. **Review** Credit Memo.
6. **Click Submit**.



Contract Invoices / BPO without release

If you have a BPO/Contract with Allianz you can invoice against this contract. This was specifically communicated to the respective supplier.

To create an invoice without a PO:

1. **Select** Non-PO Invoice under Create on the navigation menu.
2. **Select** Allianz from the Customer list
3. **Select** the Contract, with clicking on *select* and fill out the other mandatory fields
4. **Click Next.**

The image shows a sequence of three screenshots from the SAP system interface, illustrating the steps to create a contract invoice without a PO.

Step 1: The 'Create' dropdown menu is open, showing options: PO Invoice, Non-PO Invoice, **Contract Invoice** (highlighted with a yellow circle 1), Service Entry Sheet, Credit Memo, Time & Expense Sheets, and Catalog.

Step 2: The customer selection dropdown is open, showing the 'Allianz' customer selected (highlighted with a yellow circle 2).

Step 3: The invoice creation form is shown with the following fields:

- Contract: * (no value) [select] (highlighted with a yellow circle 3)
- Invoice #: * [input field]
- Invoice Date: * [calendar icon]
- Sold To Email: [input field]
- Payment Terms: (no value) [select]
- Ship From: RAVI 1

Contract Invoices / BPO without release

1. **Complete** all required fields marked with an asterisk (*).
2. **Complete** at least 1 of the Order Information Fields. If your customer disables the rule you are not required to enter info in Order Information section. Note: Add a customer Email address to have the document properly routed to the right approver.
3. **Use** Add Item or Add Service Item button to add the details of the item(s) being invoiced. Note: Be certain to provide COMPLETE details of the items or services provided.
4. **Add** Tax and Shipping as appropriate.
5. **Click** Next to continue. Then Review, Save or Submit as Standard Invoice.

Create Invoice Update Save Exit Next

▼ Invoice Header * Indicates required field Add to Header ▼

Summary

Invoice #:

Invoice Date: 15 Apr 2016

Remit To: **Ariba_TestSupplier - TEST**

Praha 5
Czech Republic

Bill To:

Subtotal: 0.00 CZK
Total Tax: 0.00 CZK
Total Gross Amount: 0.00 CZK
Total Amount without Tax: 0.00 CZK
Total Net Amount: 0.00 CZK
Amount Due: 0.00 CZK

View/Edit Addresses

Order Information

Customer Order #: Contract Number:

Sales Order #: Sales Order Date:

Additional Fields

Information Only. No action is required from the customer.

Supplier Account ID #:

Customer Reference:

Supplier Reference:

Payment Note:

Supplier: **jUnitOrg - LV8b8fb565589df1009590921**
pittsburgh, PA
United States

Customer: **jUnitOrg - 5WQzy9VD565589b21009590920**
Sunnyvale, CA
United States

Bill From: **jUnitOrg - LV8b8fb565589df1009590921**

Email:

Line Items 1 Line Items, 1 Included, 0 Previously Invoiced

Insert Line Item Options

Tax Category: Shipping Documents Special Handling Discount Add to Included Lines

No.	Include	Type	Part #	Description	Customer Part #	Quantity	Unit	Unit Price	Subtotal
1	<input checked="" type="checkbox"/>	Partially Invoiced	MATERIAL	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Line Item Actions ▼ Delete Add ▼

CSV Invoices Upload

1. **To access** a customer's CSV file template, go to Administration > Customer Relationships > Click the customer name > Download CSV Invoice Template.
2. **Populate** the template and upload it from Create> CSV Invoice > Browse > Import.
3. **The CSV file** is processed by Ariba Network and forwarded to the customer in the form of cXML message.
4. **For more information**, please read the CSV Upload Guide available from the Supplier Information Portal.

Import CSV Invoice

* Customer: Ariba, Inc.

* CSV invoice file path: Browse...

Import CSV Invoice

Done

1 Pending Tasks

Action Required to Complete Enablement Tasks >

Profile Completeness

35%

Enter a short description to reach 45% >

Quick Links

View: Last 31 days

Purchase Orders

- New (0)
- Changed (0)
- Failed (0)
- Partially Confirmed (0)
- Partially Shipped (0)
- Partially Invoiced (0)

Invoices

- Failed (0)
- Rejected (0)

Manage

Time & Expense Sheets

Create

- PO Invoice
- Non-PO Invoice
- CSV Invoice
- Contract Invoice

“Copy This Invoice”

Copy Invoice Feature:

Suppliers can copy an existing invoice to use as a basis for a new invoice. The copy includes all fields except the invoice date, invoice number, exchange rate, and attachments. The supplier can edit and submit the new invoice without having to reenter a lot of information. This feature applies to standard invoices and contract-based invoices. Invoices can be copied regardless of status.

Common uses for this feature include:

- Submitting invoices for a balance due
- Submitting corrected invoices in cases where the first attempt was rejected

Enabling This Feature

This is an out-of-the-box feature available to all customers. It requires no action to configure it.

Limitations

You cannot copy the following:

- Summary invoices (invoices that refer to multiple purchase orders)
- Credit memos and line-level credit memos
- Self-signed invoices (invoices that are digitally signed by the supplier)
- Invoices with 1000 or more invoice lines

How to Copy this Invoice

To copy an existing invoice in order to create a new invoice:

1. **Go** to the Outbox On Ariba Network.
2. **Either** select the radio button for the invoice you want to copy, and click Copy. **OR** open the invoice you want to copy, and on the Detail tab, click Copy This Invoice.
3. **Enter** an invoice number.
4. **For VAT lines**, make sure the date of supply at the line level is correct.
5. **Edit** the other fields as necessary.
6. **Click Next**, review the invoice, and save or submit it.

HOME INBOX **OUTBOX** CATALOGS REPORTS

Invoices Order Confirmations **1** Ship Notices Drafts

Invoices

► Search Filters

Invoices (1)

	Invoice #	Customer	Reference	Submit Method	Origin	Source
<input checked="" type="radio"/>	INV_20150415	Ariba, Inc. - TEST	20150415_PO1	Online	Supplier	Order

↳ Create Line-Item Credit Memo Edit Copy Create Non-PO Invoice

Invoice: INV_20150415 Done

Create Line-Item Credit Memo Copy This Invoice Cancel Print Download PDF Export cXML



5. Modifying Invoices

PO Flip Invoice – Review, Save, Submit

- 1. Review** your invoice for accuracy from the Review page. Scroll down the page to view all line item details and invoice totals.
- 2. In case of any errors**, you will get a notification in red where information should be corrected.
- 3. If no changes** are needed, click “Submit” to send the invoice to Allianz **If changes** are needed, click “Previous” to return to previous screens and make corrections before submitting.
Alternatively, save your invoice at anytime during invoice creation to work on it later.
- 4. You may resume** working on the invoice by selecting it from Outbox> Drafts on your Home page.
Note: You can keep draft invoices for up to 7 days.

Update Save **3** Exit **1** Next

Create Invoice

! Please correct the following errors and resubmit **2**

▼ Invoice Header

Summary

Invoice #: *
! Required field

Invoice Date: * 17 Apr 2016

Remit To: **Ariba_TestSupplier - TEST**

HOME INBOX **OUTBOX** **4** CATALOGS REPORTS

Invoices Order Confirmations Ship Notices Drafts

Drafts

This page displays documents you saved in draft state. You can edit them

Cancel, Edit and Resubmit Invoices

1. Click the Outbox tab.
2. In the Invoice # column, click a link to view details of the invoice.
3. Click “Cancel”. The status of the invoice changes to “Canceled.”
4. Click the Invoice # for the failed, canceled, or rejected invoice that you want to resubmit and click “Edit”.
5. Click “Submit” on the Review page to send the invoice.

HOME INBOX **OUTBOX** CATALOGS REPORTS CSV Documents Create

Invoices Order Confirmations Ship Notices Drafts

Invoices 1

Search Filters

Invoices (1) 2

Invoice #	Customer	Reference	Submit Method	Origin	Source Doc	Date	Amount	Routing Status	Invoice Status
INV_20150415	Ariba, Inc. - TEST	20150415_PO1	Online	Supplier	Order	15 Apr 2016	252.25 EUR	Sent	Sent

Create Line-Item Credit Memo Edit Copy Create Non-PO Invoice

Invoice: INV_20150415

Create Line-Item Credit Memo Copy This Invoice Cancel Print

Invoices (1)

Invoice #	Customer	Reference	Submit Method	Origin	Source Doc	Date	Amount	Routing Status	Invoice Status
INV_20150415	Ariba, Inc. - TEST	20150415_PO1	Online	Supplier	Order	15 Apr 2016	252.25 EUR	Sent	Sent

Create Line-Item Credit Memo Edit Copy Create Non-PO Invoice

Fix a failed invoice.



6. Document Status, Searches, and Reports

Check Invoice Status

Check Status:

If you configured your Invoice Notifications as noted earlier in this presentation, you will receive emails regarding invoice status.

You can also check invoice status from the **Outbox**.

There are two status information available:

- a) **Routing status:** status of the transmission of the invoice
- b) **Invoice status:** status of Allianz's action on the invoice

Routing Status

Reflects the status of the transmission of the invoice to Allianz via the Ariba Network.

- **Obsoleted** – You canceled the invoice
- **Failed** – Invoice failed Allianz invoicing rules. Allianz will not receive this invoice
- **Queued** – Ariba Network received the invoice but has not processed it
- **Sent** – Ariba Network sent the invoice to a queue. The invoice is awaiting pickup by the customer
- **Acknowledged** – Allianz invoicing application has acknowledged the receipt of the invoice

Check Invoice Status

Invoice Status

Reflects the status of Allianz's action on the Invoice.

- **Sent** – The invoice is sent to the Allianz but they have not yet verified the invoice against purchase orders and receipts
- **Cancelled** – Allianz approved the invoice cancellation
- **Paid** – Allianz paid the invoice / in the process of issuing payment. Only if Allianz uses invoices to trigger payment.
- **Approved** – Allianz has verified the invoice against the purchase orders or contracts and receipts and approved it for payment
- **Rejected** – Allianz has rejected the invoice or the invoice failed validation by Ariba Network. If Allianz accepts invoice or approves it for payment, invoice status updated to Sent (invoice accepted) or Approved (invoice approved for payment)
- **Failed** – Ariba Network experienced a problem routing the invoice

Check Invoice History

Access any invoice:

1. **Click** on the History tab to view status details and invoice history.
2. **History and status comments** for the invoice are displayed.
3. **Transaction history** can be used in problem determination for failed or rejected transactions.
4. **When you are done** reviewing the history, click “Done”.

Invoice: INV_20150415

Create Line-Item Credit Memo Copy This Invoice Cancel Print Download PDF Export cXML

Detail Scheduled Payments **History**

Standard Invoice **1**

This screenshot shows the top part of the invoice interface. The 'History' tab is selected and highlighted in blue. A yellow circle with the number '1' is placed over the 'History' tab label.

Invoice: INV_20150415 Done

Create Line-Item Credit Memo Copy This Invoice Cancel Download PDF Export cXML **4**

Detail Scheduled Payments History

Invoice: INV_20150415
Invoice Status: Sent
Received By Ariba Network On: 15 Apr 2016 2:47:55 PM GMT+02:00
Submitted By: Klaus Püschel

To: Ariba, Inc. - TEST
Routing Status: Sent

History

Status	Comments	Changed By	Date and Time	Stack Trace
	The invoice was successfully received.	Ariba_TestSupplier - TEST	15 Apr 2016 2:47:57 PM	
	This document has been digitally signed.	PropogationDispatcher-128491053	15 Apr 2016 2:48:01 PM	

This screenshot shows the full invoice history view. The 'History' tab is selected. A yellow circle with the number '2' is placed over the 'History' tab label. A yellow circle with the number '4' is placed over the 'Done' button in the top right corner. The history table below shows two entries: one for successful receipt and one for digital signing.

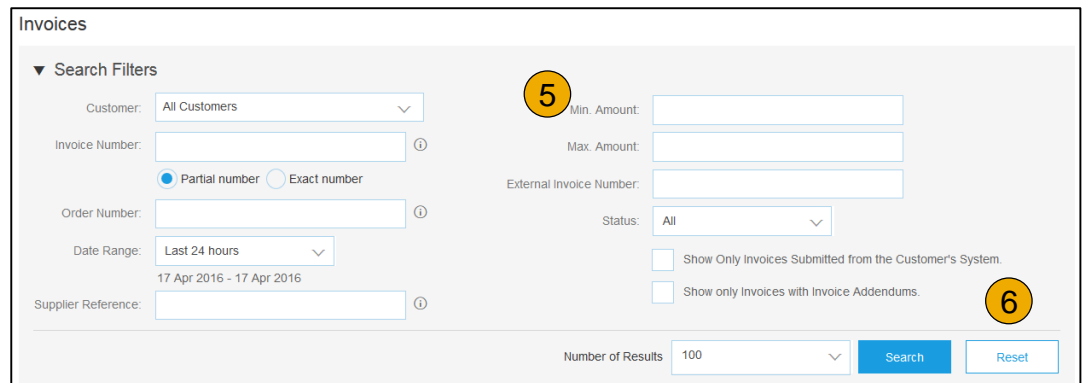
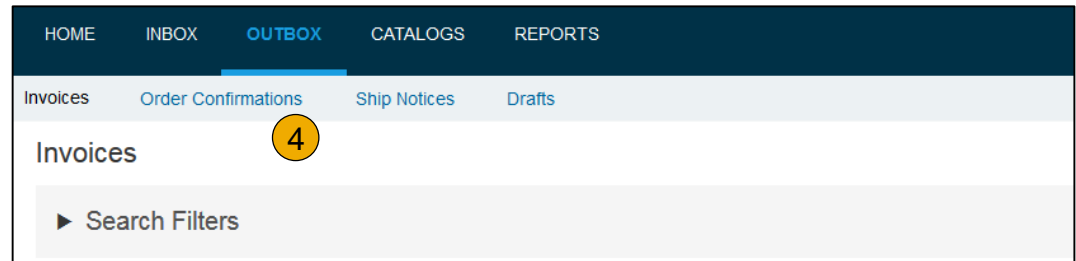
Search for invoice - Quick Search and Refined Search

Quick Search:

1. **From the Home Tab,** Select Invoices in the Document type to search,
2. **Select** Allianz from Customer Drop down menu.
3. **Enter** Document # , if known. Select Date Range, up to 90 days for Invoices and Click Search.

Refined Search: Allows a refined search of Invoices within up to 90 last days.

4. **Search** Filters from Outbox (Invoices).
5. **Enter** the criteria to build the desired search filter.
6. **Click** Search.



Search for invoice - Reports

Invoice reports provide information on invoices you have sent to customers for tracking invoices over time or overall invoice volume for a period of time.

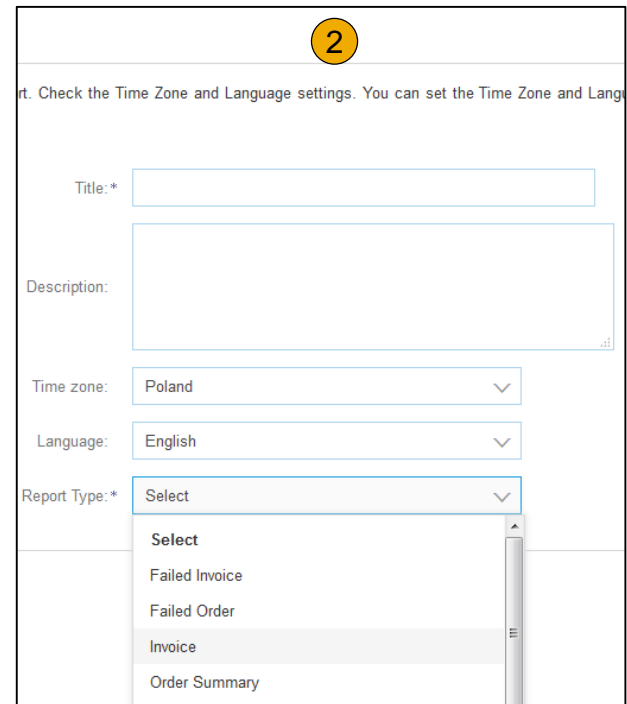
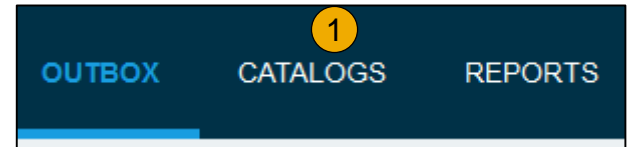
Failed Invoice reports provide details on failed and rejected invoices. These reports are useful for troubleshooting invoices that fail to route correctly.

Note: Reports can be created by Administrator or User with appropriate permissions.

1. **Click** the Reports tab from the menu at the top of the page.
2. **Click** Create. Fill in required Information. Select an Invoice report type — Failed Invoice or Invoice.
3. **Click** Next.

Note: Select (and higher) members may choose Manual or Scheduled report. Set scheduling information if Scheduled report is selected. After specifying Customer and Created Date in Criteria click Submit. You can view and download the report in CSV format when its status is Processed.

For more detailed instructions on generating reports, refer to the Ariba Network Transactions Guide found on the HELP page of your account.

A screenshot of a web form for creating a report. At the top, there is a yellow circle with the number '2'. Below it, a text label reads 'rt. Check the Time Zone and Language settings. You can set the Time Zone and Lang'. The form contains several fields: 'Title: *' with a text input box; 'Description:' with a larger text area; 'Time zone:' with a dropdown menu showing 'Poland'; 'Language:' with a dropdown menu showing 'English'; and 'Report Type: *' with a dropdown menu. The dropdown menu for 'Report Type' is open, showing options: 'Select', 'Failed Invoice', 'Failed Order', 'Invoice', and 'Order Summary'. The 'Invoice' option is highlighted.



7. Ariba Network Support

Training and Resources

Allianz Supplier Information Portal

- 1. Select** the name of your company in the top right corner and then click the Customer Relationships link.
- 2. Select** the buyer name to view transactional rules: The Customer Invoice Rules determine what you can enter when you create invoices
- 3. Select** Supplier Information Portal to view the following presentations to learn more about transacting with Allianz :
 - Account Configuration Guide
 - Allianz Purchase Order Confirmation and Ship Notice Guide
 - Allianz Invoice Guide
 - Supplier Membership Program / Supplier Registration Guide

Account Settings

Customer Relationships Users Notifications Account Hierarchy

Current Relationships Potential Relationships

I prefer to receive relationship requests as follows:

Automatically accept all relationship requests Manually review all relationship requests

Update

Pending

Customer

Approve Reject

Current

Customer

Ariba Inc. Pouliot Industries

Supplier Information Portal

Reject

Company Settings

jUnitOrg - LV8b8ft...
ANID: AN02003380348
Standard Package

Company Profile
Service Subscriptions
Account Settings **1**
Customer Relationships
Users
Notifications
Account Hierarchy
View All
Network Settings
Electronic Order Routing
Electronic Invoice Routing
Accelerated Payments
Remittances
Network Notifications

Training and Resources

Ariba Network Standard Documentation

1. **Go** to: <http://supplier.ariba.com> and click the Help link.
2. **Click** Help Center.
3. **Click** on Learning Center to access Product Documentation. The Learning Center was created for users interested in technical product documentation. The Learning Center was design to allow you to browse the full library of product documentation and tutorials.

Note: Only a subset of the documentation is available in a pre-login state.

The screenshot shows the SAP Ariba Help Center interface. At the top right, there are links for 'Feedback' and 'Help' (1). Below these is a 'Help Center' dropdown menu (2). The main content area features a promotional banner for 'SAP Ariba Live' with a 'Learn More' button. Below the banner is a search bar and navigation links for 'Home', 'Learning', and 'Support'. The 'Learning Center' (3) and 'Support Center' are highlighted in the main content area.

Training and Resources

Ariba Network Standard Documentation

1. **Click** on Help Center to access Standard Documentation material.
2. **Click** Documentation (bottom)
3. **View** Ariba Network Administrator's documentation.

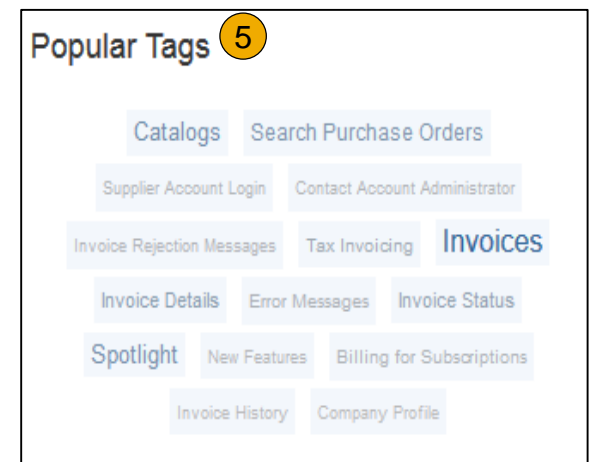
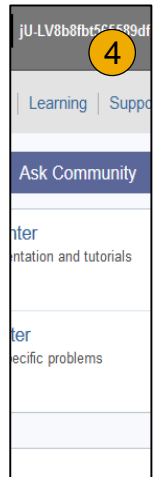
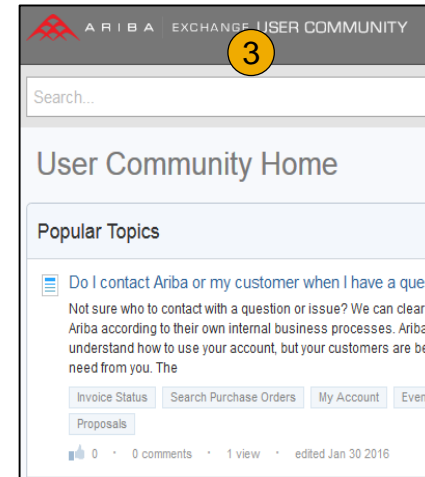
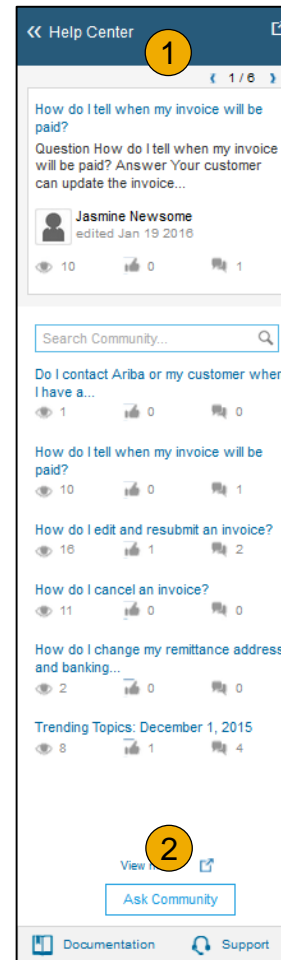
The image displays three screenshots from the Ariba Network interface, illustrating the steps to access documentation:

- Left Screenshot:** Shows the user's profile and navigation options. A yellow circle '1' highlights the 'Help Center' icon in the top right corner.
- Middle Screenshot:** Shows the 'Help Center' page with a list of articles. A yellow circle '2' highlights the 'Ask Community' button at the bottom of the page.
- Right Screenshot:** Shows the 'Learning Center' page with a search bar and a list of product documentation topics. A yellow circle '3' highlights the 'Learning Center' header.

Help Center

Helpful things to know

- 1. Popular Topics:** Title links are selected for you based on the solution that you were using, privileges & default language when you clicked on Help.
- 2. Click** on the link to view the content item. You will be able engage with the content: author, view how many community users have viewed the content and have flagged the content as being helpful to you, and report problems with the content.
- 3. Perform** a search to find content not found under Popular Topics. Results can be sorted or filtered.
- 4. Under Learning** you can find the Product Documentation available for Users or Administrators.
- 5. Popular Tags:** These are the tags associated with our most popular content items per solution. It is a quick way to find documents related to the topic.



Training and resources

Ariba Network standard documentation and useful links

•Useful Links

- **Ariba Supplier Membership page** - <http://www.ariba.com/suppliermembership>
- **Ariba Network Hot Issues and FAQs** - <https://connect.ariba.com/anfaq.htm>
- **Ariba Cloud Statistics** – <http://trust.ariba.com>
 - Detailed information and latest notifications about product issues and planned downtime - if any - during a given day
- **Ariba Discovery** - <http://www.ariba.com/solutions/discovery-for-suppliers.cfm>
- **Ariba Network Notifications** - <http://netstat.ariba.com>
 - Information about downtime, new releases and new features

Who should you contact?

Supplier Support During Deployment

Ariba Network Registration and Configuration Support

Please contact Allianz-supplier-enablement@ariba.com for any questions regarding registration, configuration, Supplier Membership Program fees, or general Ariba Network questions

Allianz Business Process Support

Please contact the Allianz Supplier Enablement team at supplier-enablement@allianz.com for business-related questions

Supplier Support Post Go-Live

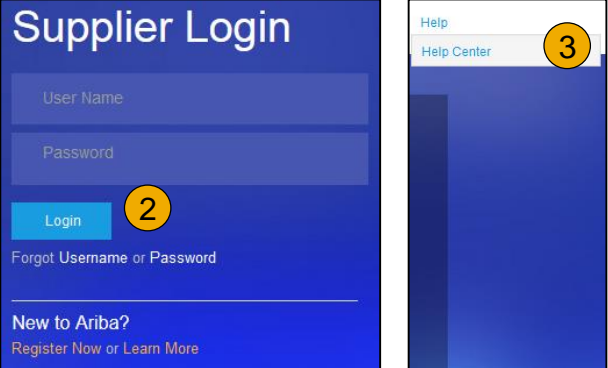
Ariba Network Support for Actively Transacting Suppliers

Region	Contact Number
North/South America	1 412 222 6153
USA Toll Free	1 866 218 2155
Europe, Middle East and Africa	+44 20 7187 4144
UK Toll free	0800 358 3556
Germany Toll free	0800 101 1989
France Toll free	0800 945 115
The Netherlands Toll free	0800 0200 582
Asia Pacific	+65 6311 4745

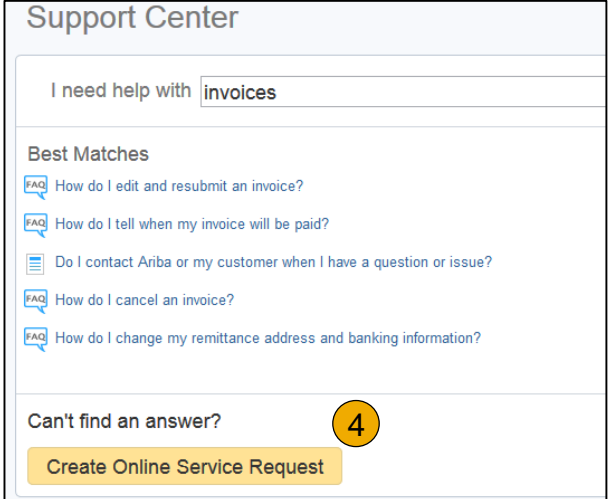
Supplier support post Go-Live

Help Center

1. **Go** to <http://supplier.ariba.com>
2. **In the case** click on the link Forgot Username or Forgot Password.
3. **Click** the Help link in the top right corner and click Help Center and go to Support section at the bottom.
4. **Search** for any topic you would like to know more about. If none of the articles answers your question, click on the Create Online Service Request button to contact our Customer Support.
5. **Fill** out our web form. Select Problem Type. Note Allianz in the Issue Description.



The screenshot shows the 'Supplier Login' page. It features a blue header with the text 'Supplier Login'. Below the header are two input fields: 'User Name' and 'Password'. A blue 'Login' button is positioned below the password field, with a yellow circle containing the number '2' next to it. Below the login fields is a link for 'Forgot Username or Password'. At the bottom, there is a section for 'New to Ariba?' with links for 'Register Now' and 'Learn More'. On the right side of the page, there is a vertical navigation menu with a 'Help' link and a 'Help Center' link, with a yellow circle containing the number '3' next to the 'Help Center' link.



The screenshot shows the 'Support Center' page. It has a light blue header with the text 'Support Center'. Below the header is a search bar with the text 'I need help with' and the word 'invoices' entered. Below the search bar is a section titled 'Best Matches' with a list of five FAQ items, each with a blue speech bubble icon and a question: 'How do I edit and resubmit an invoice?', 'How do I tell when my invoice will be paid?', 'Do I contact Ariba or my customer when I have a question or issue?', 'How do I cancel an invoice?', and 'How do I change my remittance address and banking information?'. At the bottom of the page, there is a section titled 'Can't find an answer?' with a yellow button labeled 'Create Online Service Request', with a yellow circle containing the number '4' next to the button.

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